



Ronen Agranat

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Software Development Manager

Amsterdam, Netherlands

"Helping companies build and scale their software development capability"

Skills

People management, project management, engineering leadership, coaching, planning, objective-setting, recruiting, organisational design, performance management, product management, business strategy, technical strategy, managing managers and diverse roles

Experience

Booking.com / Manager Software Development

December 2016 - PRESENT, AMSTERDAM

Built out and led management team of 4 team leads for >25 person software development organisation. Filled all open vacancies in organisation through external and internal recruiting. Launched major product functionality such as health and hygiene. Key contributor to company-wide technology modernisation initiative, planning and execution. Facilitated organisation through COVID-19 lay-offs and transition to work-from home.

Launched BookingButton product. Led initiative to improve reliability of technical systems, bringing error rate from double-digits to <1%. Led initiative to revamp credit card checkout form on main funnel. Facilitated merger of BookingSuite subsidiary into existing business unit.

Led integration of proprietary customer service software with new products such as attractions.

JUMO / Software Developer

September 2015 - September 2016, CAPE TOWN

Co-led creation framework for implementing general financial systems, with savings and loan product implementations. Co-created credit offer decision management system. Led initiative to improve technical systems reliability for strategic partner.

Amazon EC2 / Software Development Engineer

May 2011 - September 2015, CAPE TOWN

Designed and implemented service for fixed host maintenance in EC2 datacentres. Developed subsystem for publishing EC2 infrastructure information. Built out and maintained fleet of 500+ database services hosting EC2 information. Built out team's software in Frankfurt region. Co-inventor on 5 cloud-computing-related patents.

Created automated test framework and suit for public-facing EC2 and VPC web consoles, with live monitoring and CI/CD integration.

Education

University of Cape Town / BSc(Eng) (Hons) in Computer & Electrical Engineering

January 2007 - December 2010, CAPE TOWN

Africa studies class medal, 3 years on Deans' list, partial scholarship to engineering faculty, computer science certificate of merit, computer science tutor, team lead for sign language grant project

Awards

Google Gadget South Africa competition, 2008